



Evacuator Synergy + GSM3 Instructions

SYSTEM SET UP

Evacuator Synergy + Alert System Specification and user operating instructions.

Thank you for choosing the Evacuator Synergy + Wireless Alert system. In order for you to realise the full potential and reliability of this Category One Wireless system it is vitally important that you read this user manual in **full** before attempting to use the system. Failure to understand the correct installation method and functions of the system may lead to intermittent and unreliable connectivity.

We would be delighted to assist all Evacuator Alarm clients with free Telephone Support during office normal hours. For assistance please contact our Technical Support Team on 0845 130 7258 or alternatively email us on technical@evacuatorialarms.com

Specification Overview (All models)

Mains Powered GSM3 Dialler which enables users to receive alerts from their Evacuator Synergy + System. Five Full alarm numbers can be specified and Five First Aid (If your system has the function). Reset command can be operated by any handset paired to the GSM Dialler. **Indoor Use only, Mains Powered Device**

Fitting the Antenna

The antenna should now be fitted to the Silver TNC docking point located on the top of the front cover. The Antenna should be placed over the TNC connector and twisted in clockwise motion until it locates into place. Test that it has been located correctly by gently pulling on the Antenna in an outwards motion.

TEXT ALERT SETUP

Introduction

Having set up the units on the system – call points, smoke alarms etc. The Text alert adds a new dimension in that it can text alert staff on site and at night time and weekends if the site is unattended. You are able to program 5 people for fire alert and another 5 for first aid alert if your site has that facility. The numbers for first aid are independent of the fire alert ones or can of course be the same if programmed. The text alert unit is mains powered and should be used indoors only. It should be attached to an uninterruptable power supply to ensure operation in the event of power failure.



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Getting started

- 1) SIM cards are not included. We can provide SIM at additional cost
- 2) After SIM activation allow an hour before returning to the unit.
- 3) Now power up the unit by plugging in the adaptor provided. **(Note – only use the power supply provided with the unit)**
- 4) The first check to make is to text the unit with the following 1234@gsm this should return with a signal strength such as GSM %. The level should be 10% or higher. The higher the number the better the reception of the GSM signal.
- 5) The next step is to text 1234@con@ this will text you the current units on the system. See the key below programming instructions. This proves that the alerter is connected to your system correctly.
- 6) You are able to insert a site name into messages, change the password (that's the 1234 at the beginning of the messages), add numbers to text for fire alert , add numbers to text for first aid alert (if your system is enabled for it i.e. it has first aid buttons on call points) , turn off the alarm , set a site manager who will receive texts about the system. Follow the instructions in the programming table for details.
- 7) Special note – Site manager: the site manager can be set as a separate number from the alert numbers and they will get extra messages if a number is set. If the system is programmed to set battery low on (default is off) then the site manager will get a message if any of the units require a new battery. We highly recommend that this should be set to on.
- 8) Please read the notes below for programming and send text messages to the unit to match your requirement. Not all 5 alert numbers are required any number between 1-5.



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Programming

Command	Function	Description
1234@gsm	GSM strength	Send back gsm strength i.e GSM 14
1234@house@BBBBBB (example)	Pairing to Base	This is the number on the yellow sticker on the front of the Base Station (must be exact) 8 Digits total
1234@fire1@07768767987 1234@fire2@07768767987 1234@fire3@07768767987 1234@fire4@07768767987 1234@fire5@07768767987	Fire alert numbers	Numbers programmed to receive text in order to alert that alarm is active. Note it can be up to 5 so any not present would not send. Sends back : fire1 set to 07768767987
1234@fire?	Fire numbers set	Sends back : Fire1 – 07777xxxx Fire2 - Fire 3 - Fire 4 - Fire 5 - any numbers set are shown
1234@firstaid1@07768767987 1234@firstaid2@07768767987 1234@firstaid3@07768767987 1234@firstaid4@07768767987 1234@firstaid5@07768767987	First Aid Alert Numbers	Numbers programmed to receive text in order to alert that first aid is active. Note it can be up to 5 so any not present would not show. Sends back : fire1 set to 07768767987 NB if user sends in 1234@firstaid1@0 Then the slot is cleared and no number listed
1234@firstaid?	First aid numbers set	Sends back : Fiirstaid1 – 07777xxxx Firstaid2 - Firstaid3 - Firstaid 4 - Firstaid 5 - any numbers set are shown



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1234@clear	Reset of alarm	<p>Turns any alarm status including first aid calls off sends back</p> <p>“Alarm turned off by user x at timed at 13:00 12/1/2019”</p> <p>When the GSM board detects that the alarm state has gone away it sends a message to all users</p> <p>“Alarm reset complete at 13:00 12/1/2019 by user x”</p> <p>If site monitor set to on this messages also is sent to Admin1 phone number</p>
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Evacuator 12 Month Limited Warranty

All products manufactured by FMC (Firstmark Consultancy Limited), carry a 12-month warranty. This is a return to base warranty which includes manufacturing faults and defects, but does NOT include accidental damage, neglect, inappropriate use, any modification, or failure to follow instruction as to the, Storage, Installation, Commissioning, use or Maintenance of the goods, or (if there are none) reasonable and sensible good trade practice.

Goods returned to base that are deemed to be faulty, will, at our discretion, either be replaced, credited or repaired

All goods supplied by FMC are intended to be supplied to and used by persons within trade and business ONLY, and therefore warranties are not transferable to members of the public.

